



Chip, PIN and Go

Gurmail Sanghera says, "As soon as I got the CabCard terminal I immediately took a £30 credit card job! The machine is easy to use, and it's especially useful when I'm working at the Airport."

A CabCard driver is a happier driver

It's always nice to see a happy smiling face when you hail a cab, and CabCard has given these drivers plenty to smile about.



Dave Ketteridge has been offering his customers the CabCard Service for over a year. "I like it, and more importantly my customers like it!" says Dave. "They know that their personal details are secure when they pay

using CabCard's Chip & PIN Service, and I know that the fares, tips and commission are guaranteed to be paid to me every week."

Mohammed Khalil wishes he'd got the service earlier. "It's fantastic," he says. "Now I don't have to refuse any jobs. I have only had it a week and I am already making more money. Fantastic!"



Bournemouth driver Murray Andrews says the service he's received since joining up has been the best Customer Service experience he's had in 23 years in the trade.

"The staff have gone out of their way to ensure things run smoothly. Even when there's been a hiccup (sometimes my fault!) they have dealt with it straight away. I am very impressed with the excellent efficient service."

CabCard believe that customer service is paramount, so staff always deal with drivers' enquiries quickly and efficiently to make sure customers are completely happy with the service. Sharon Jamieson from CabCard explains:



"Our aim is to keep our drivers happy by making sure they get all their fares, tips and commissions every week. Their passengers are happy too, because they have a fast, efficient and secure method of accepting their card payments."